



# Product Maintenance Options

Keeping your QA investment up to date

Sun Nuclear product maintenance options are designed to assure your investment in Quality Assurance continues to keep pace with ever expanding and dynamic QA requirements. We receive numerous suggestions each year from users who let us know what enhancements may benefit our product. These valuable inputs combined with our internal development result in approximately two software releases each year.

Sun Nuclear is pleased to offer several options which provide exclusive access to the most recent versions of our industry leading QA software and extend the original hardware warranty.

Sun Nuclear product maintenance options are typically packaged in 12 month durations starting from the expiration of the original factory warranty. However, duration can be customized to best meet your department's specific needs such as fiscal year end, budgetary requirements, or providing coterminous agreements in a multi-product environment.

Depending upon your particular Sun Nuclear product(s), users may choose from the following options:

## ALL-INCLUSIVE

**OPTION 1** This agreement extends your product's original factory warranty including:

- > Access to the latest software releases
- > Full hardware warranty coverage\*
- > Telephone and web-based technical support
- > Access to updated user manuals and reference guides
- > Complimentary service loaners (USA Only)

## SOFTWARE

**OPTION 2** This agreement extends your product's original software warranty including:

- > Access to the latest software releases
- > Telephone and web-based technical support
- > Access to updated user manuals and reference guides

## HARDWARE

**OPTION 3** This agreement extends your product's original hardware warranty including:

- > Full hardware warranty coverage\*
- > Telephone and web-based technical support
- > Access to updated user manuals and reference guides
- > Complimentary service loaners (USA Only)

\*Subject to original factory warranty conditions

## Product Coverage Availability

	ALL-INCLUSIVE OPTION 1	SOFTWARE OPTION 2	HARDWARE OPTION 3
<b>Pa</b> PATIENT			
ArcCHECK	●	●	
MapCHECK 2	●	●	
MapCHECK	●	●	
3DVH		●	
EPIDose		●	
In Vivo Solutions			●
<b>Ma</b> MACHINE			
PROFILER 2			●
IC PROFILER			●
SRS PROFILER			●
TomoDose			●
MLCmagic			●
<b>Rt</b> ROUTINE			
ATLAS		●	
Daily QA 3			●
<b>Do</b> DOSIMETRY			
1D Scanner			●
3D Scanner	●		
PC Electrometer			●

Our goal is your total satisfaction. If you have any additional questions, please feel free to contact us at: **+1 321 259-6862 ext 323**

